



World Health
Organization



The Journey to Continuous Improvements



TechNet-21

The Technical Network for
Strengthening Immunization Services

Next Generation of Supply Chains

5 Fundamentals



Supply chain data for management

Availability



Cold chain equipment

Potency



Supply chain system design

Efficiency



Supply chain leadership

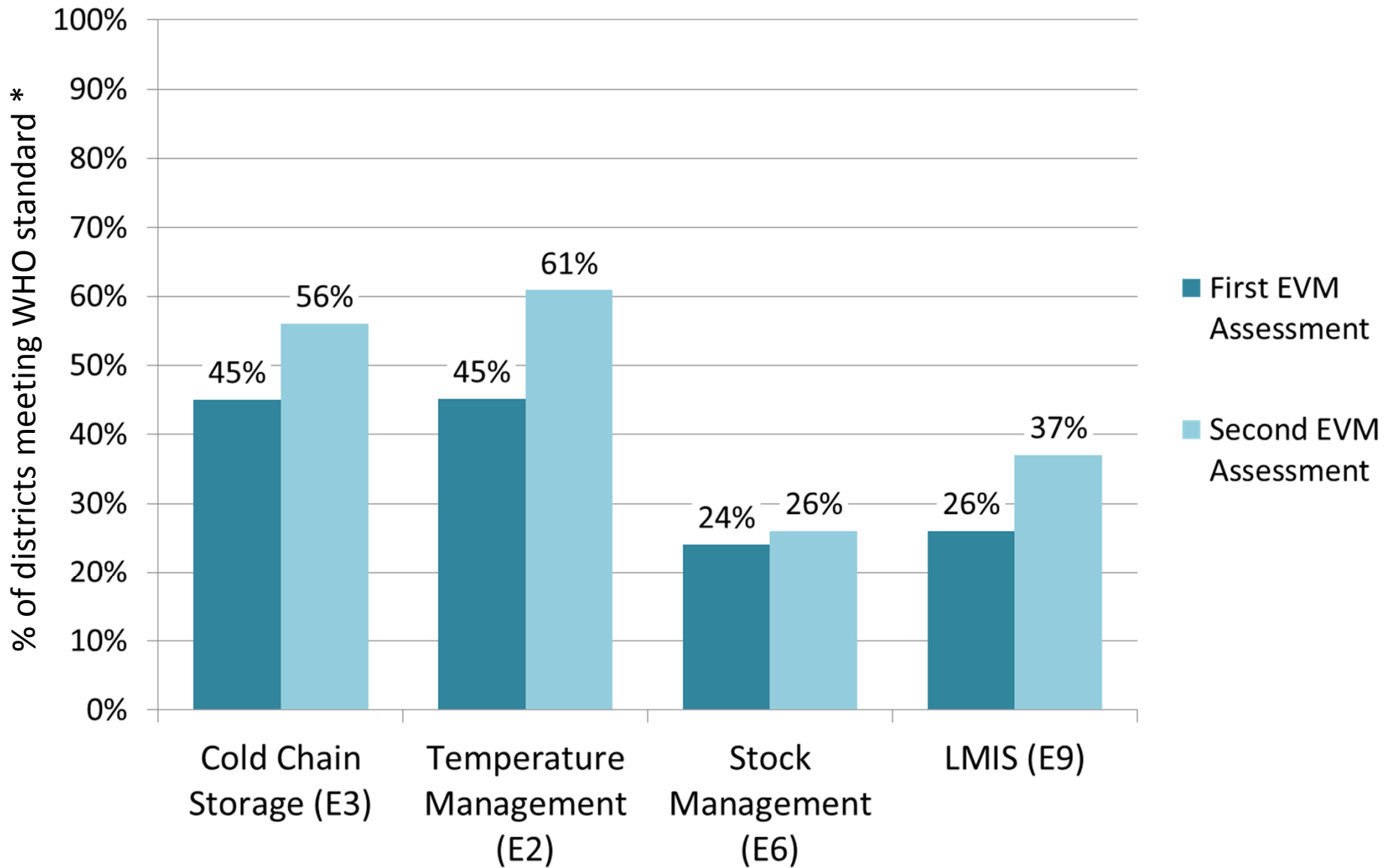
Enabler



Continuous improvement & planning

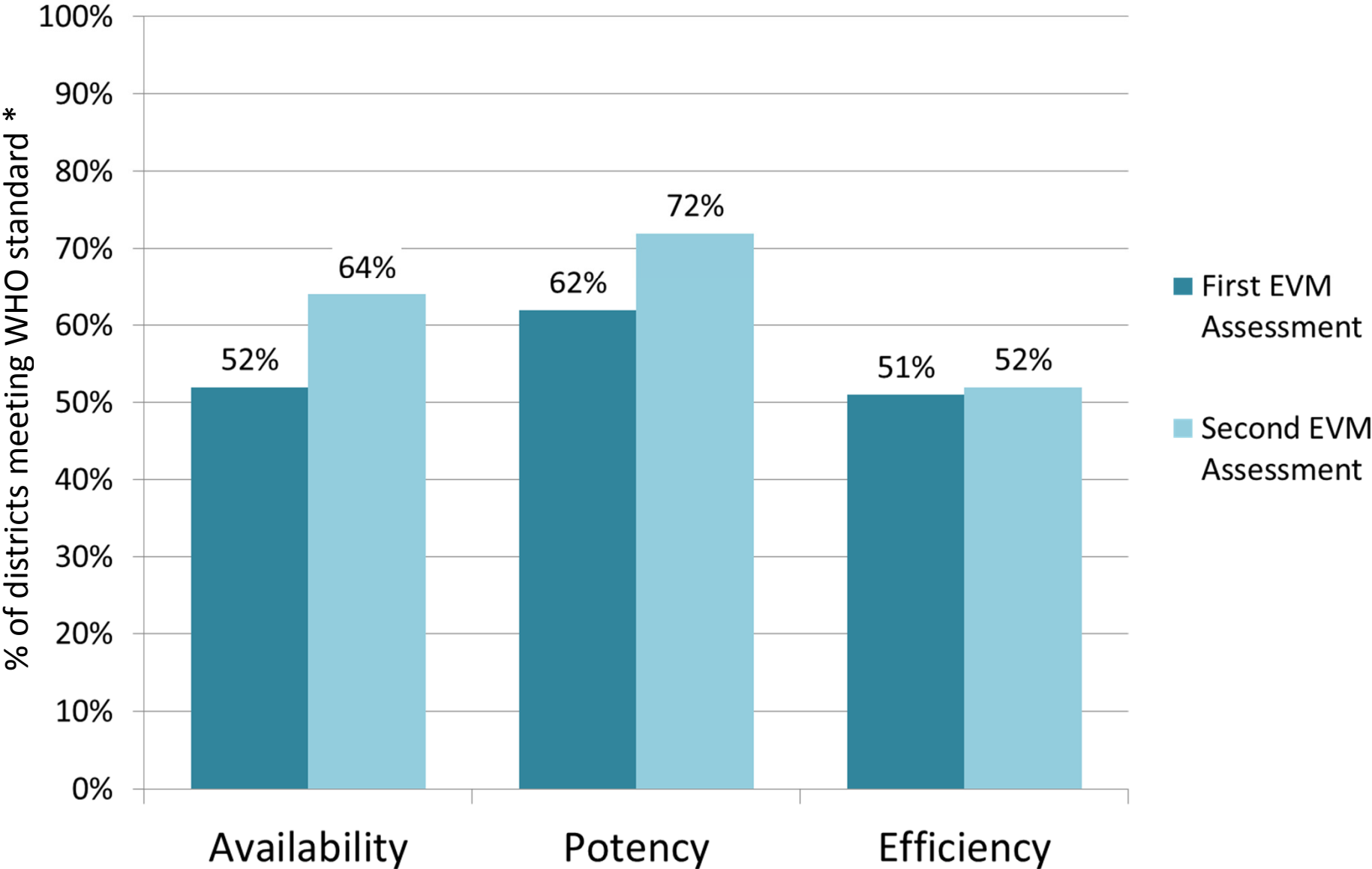
Enabler

Are countries continuously improving?




* WHO estimate from district level EVM scores in 42 LLMICs

Are countries continuously improving?



* WHO estimate based on EVM sub-indicators tagging methodology

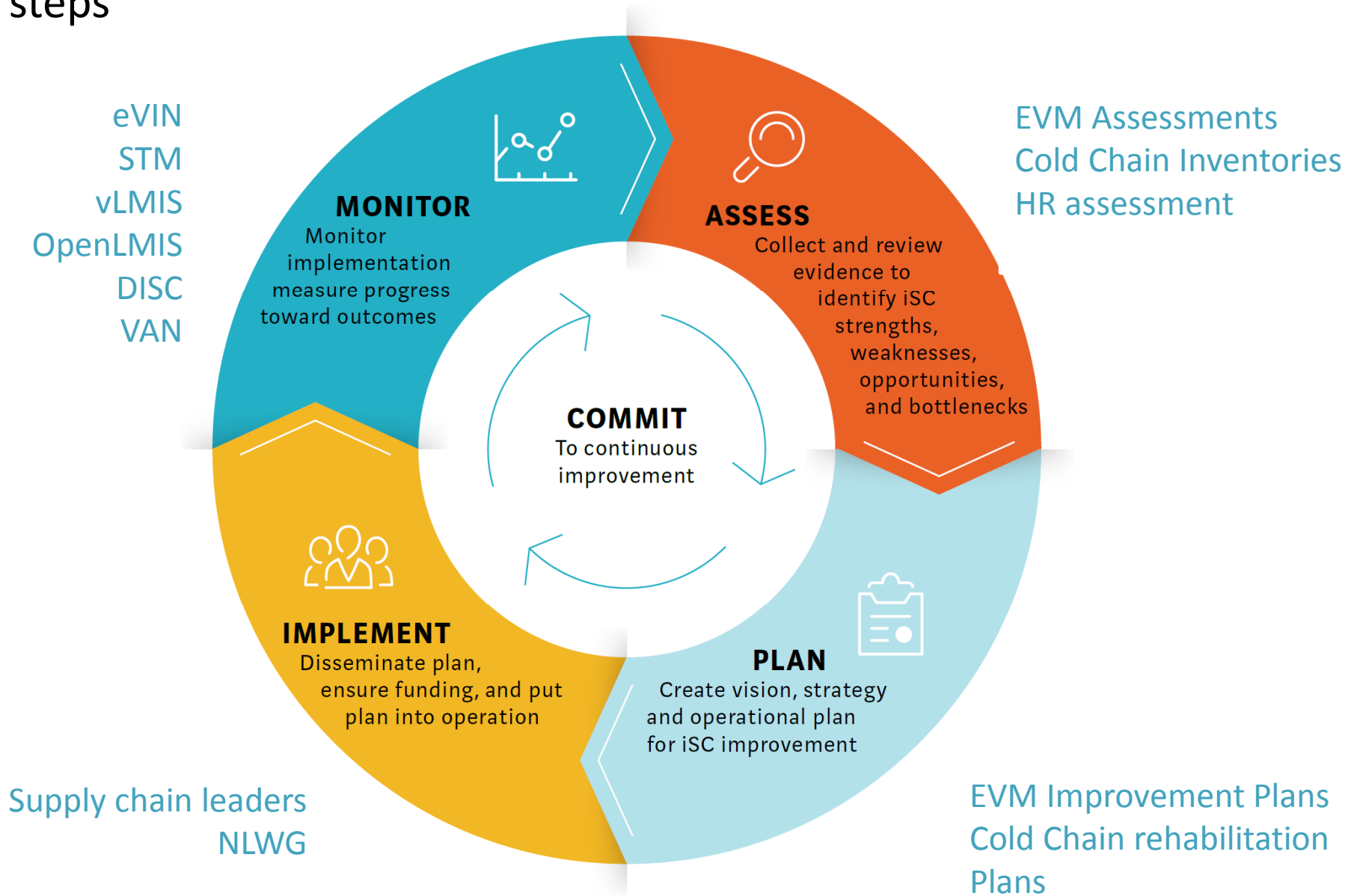


***Even If You're On The Right Track,
You'll Get Run Over If You Just Sit There.***

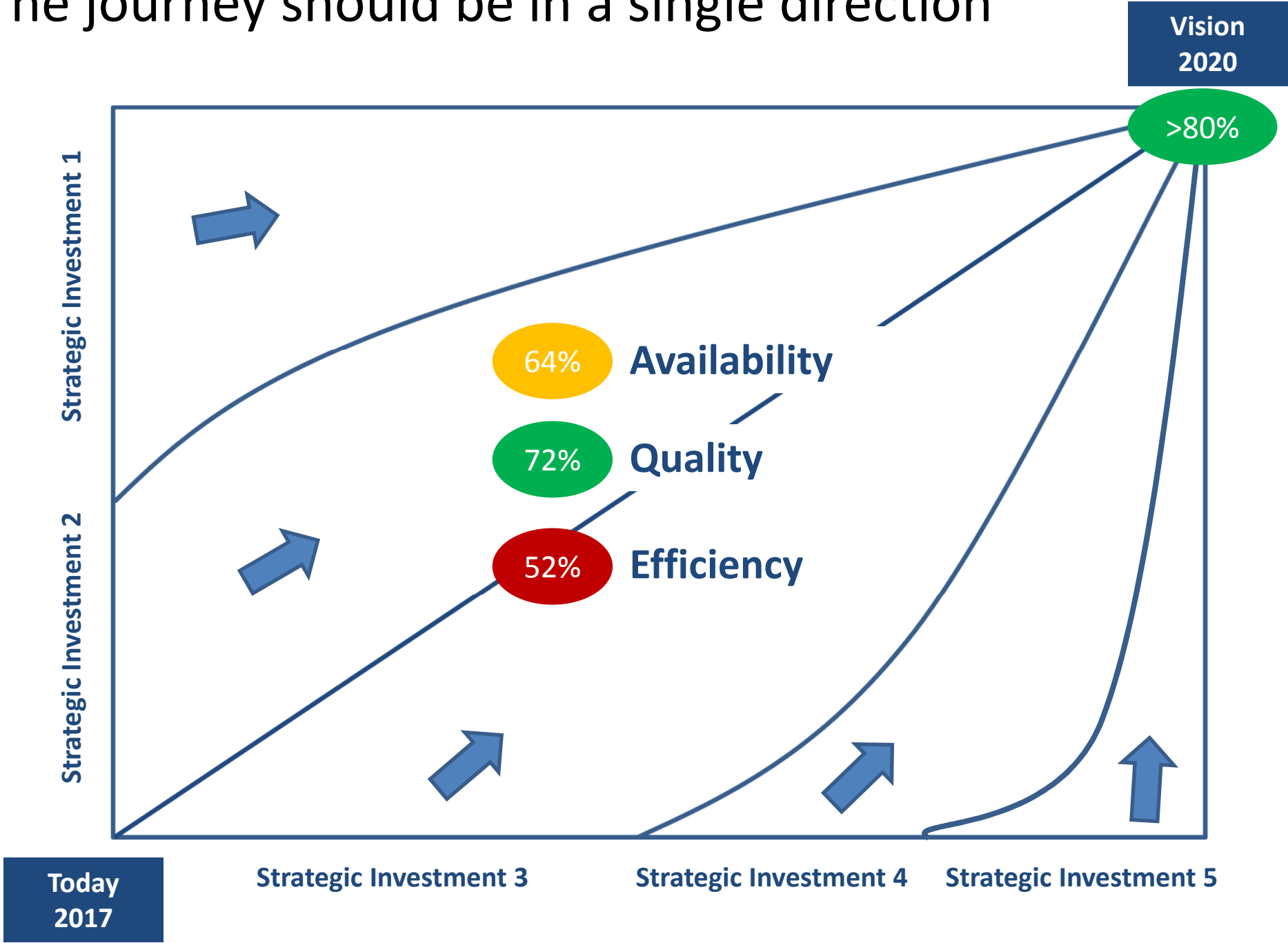
Will Rogers

The journey to continuous improvements

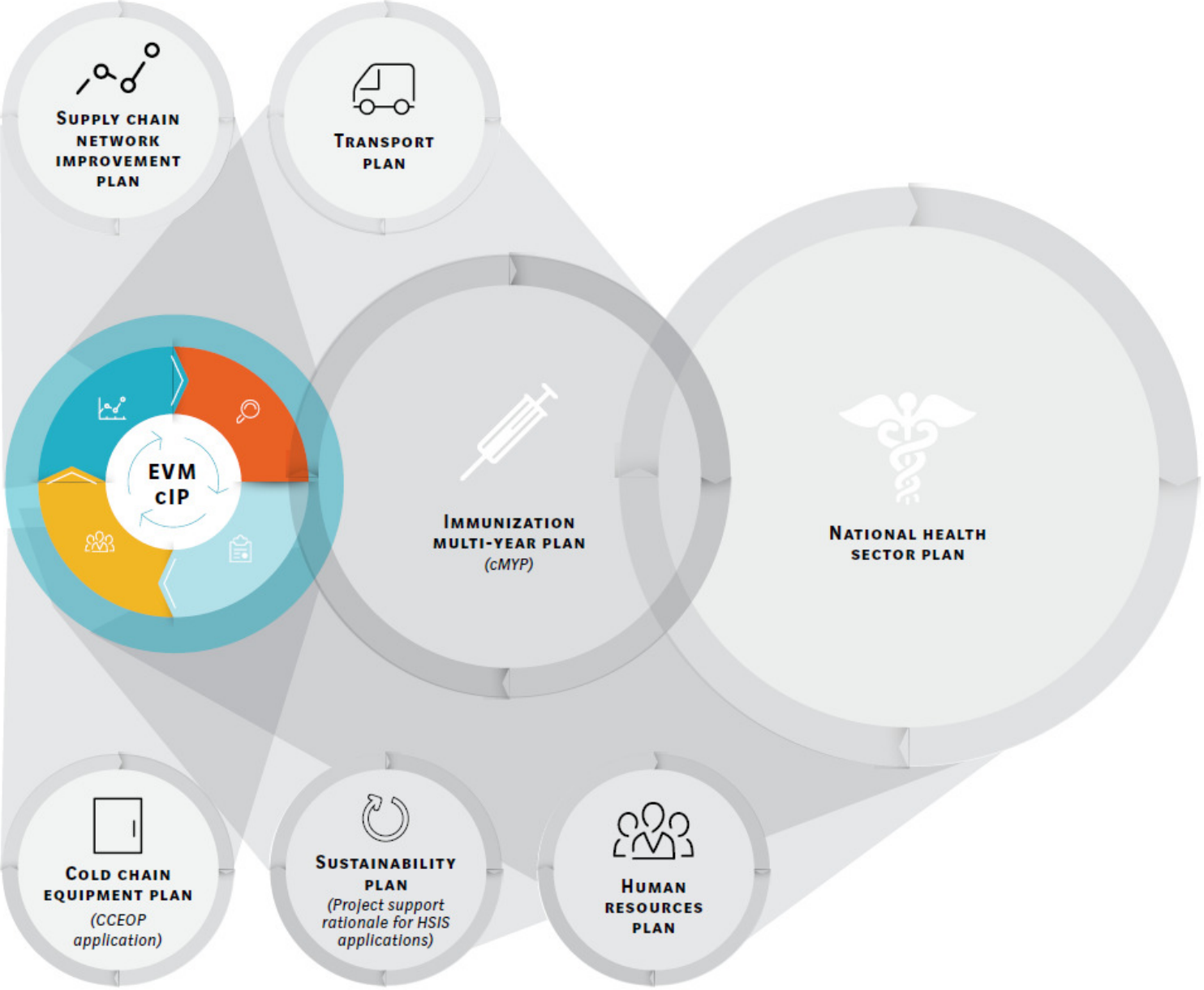
4 steps



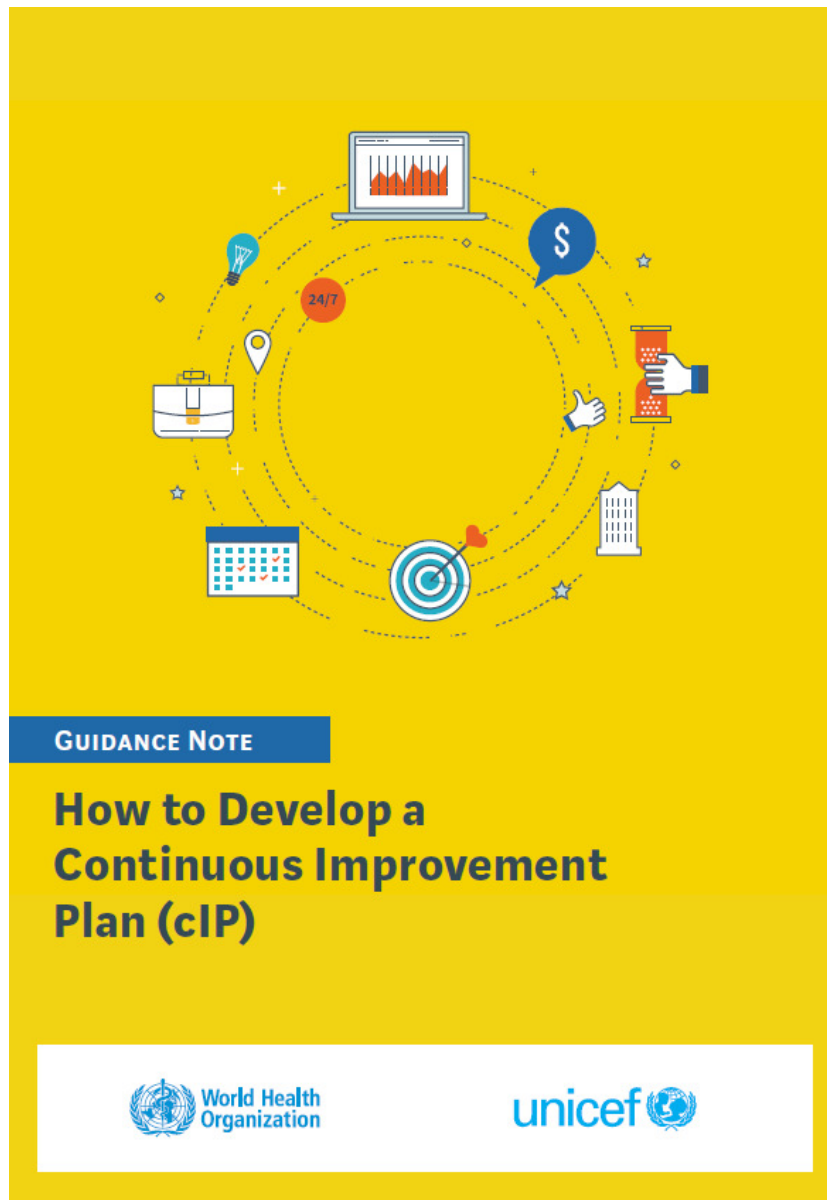
The journey should be in a single direction



The journey is one towards broader systems goals



New guidelines being developed



Contents

1 Introduction	1.1	Effective Vaccine Management (EVM) Initiative	x	
	1.2	Immunization Supply Chain Continuous Improvement Plan (cIP)	x	
		1.1.2	Why develop a Continuous Improvement Plan?	x
	1.1.2	Key elements of the cIP	x	
2 Developing a cIP	2.1	When should the cIP be developed?	x	
	2.2	Who is responsible for developing the cIP?	x	
	2.3	What is the best way to develop a cIP?	x	
	2.3.1	Compile and disseminate a situation analysis	x	
	2.3.2	Convene a cIP workshop	x	
	2.3.3	Align cIP goals and objectives with the cMYP and HSIS	x	
	2.3.4	Draft the five-year strategic cIP	x	
3 The Continuous Improvement Plan (cIP)	3.1	Situation and root cause analyses	x	
	3.2	The cIP strategic plan	x	
		3.2.1	Long-term vision	x
		3.2.2	Goals, objectives and strategies	x
	3.2.3	Control panel	x	
	3.3	The cIP annual operational plan	x	
	3.3.1	Operational plan	x	
	3.3.2	Associated costs and sources of funding	x	
4 Implementing and monitoring the cIP	4.1	Socialize and institutionalize the cIP	x	
	4.2	Implement the cIP	x	
	4.3	Monitor implementation and outcomes	x	

**There is no destination on the road
to continuous improvements**

That's why it's a Journey!

